

In Case You Didn't Know!

TRANSPORTATION:

Q: Are electric scooters/e-bikes authorized to be operated on base?

A: Yes, e-scooters/e-bikes referred to as, Personal Transportation Devices (PTDs) are authorized to be operated on TAFB with specific restrictions. Please review Attachment 1 located at the end of this informational aid for further guidance.

Q: Are Ubers allowed to pick-up/drop-off passengers on TAFB?

A: Yes, TAFB has recently allowed selected, screened, and approved Ride Share drivers access to pick-up/drop-off passengers on TAFB. When selecting an address on the Ride Share app, only drivers who have access to TAFB can accept the ride.

Q: Does TAFB operate an Airman Against Drunk Driving (AADD) program and what hours do they operate?

A: Yes, TAFB currently operates a AADD program that is available for use Friday & Saturday night 2200 – 0300. AADD is also available for use on holidays during the same times. To reach AADD please call (707) 424-2233.

FITNESS/MWR:

Q: How many gyms/exercise areas does the Fitness Center operate?

A: The Fitness Center operates 3 gyms/exercise areas. The 3 being the main gym located at Bldg. 434, the Jungle Gym located out back from Bldg. 434 and the Nose Dock located at Bldg. 844. Additionally, all unit “gym” areas must be coordinated and approved via 60 FSS and 60 CES due to considerations involving space, safety, and regulations.

Q: Where is Cypress Lake Golf Course located?

A: Cypress Lake Golf Course is located right off base in Vacaville, just a quick 7-minute drive (4.3 miles) out of TAFB North Gate.

Q: Does the Cypress Lake Golf Course utilize “Top Trace”?

A: No, Top Trace is a platform owned and operated by Top Golf and while Top Trace is used at other installation Golf Courses Travis Cypress Lake Golf Course driving range does not currently operate the system. Please contact Cypress Lake Golf Course at (707) 448-7186 for more information.

Q: Does TAFB have a pickleball court and if not, can the tennis court turn into one?

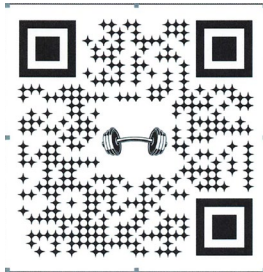
A: While the TAFB Fitness Center does not have a permanent pickle ball court they do have a pickle ball approved portable court that can be setup inside or outside upon request.

Q: Does the Fitness Center offer after-hours access?

A: Yes, however you must register your CAC with the front desk during normal open hours. Additionally, spouses/dependents are welcome to register for after-hours access as well.

Q: What exercise/fitness classes does the Fitness Center offer and how do I sign up?

A: The Fitness Center offers a wide variety of classes. To view available classes and to sign up please follow the QR code below.



Q: Does the Fitness Center have any saunas or massage therapists available?

A: Yes, the Fitness Center has saunas available for use during normal open hours, however close one hour prior to closing time. Additionally, Pure Bliss Massage is open at the Fitness Center, for pricing, booking and services offered please view the following QR code.



Q: My friend/family member is visiting here at TAFB, can they use the Fitness Center with me?

A: Yes, each authorized user of the Fitness Center is allowed to bring 2 guests with them to use the facilities.

Q: What food/dining options does TAFB have to offer?

A: TAFB has 18 different food/dining options which include:

Base Exchange

Panada Express

Lean Feast

Arby's

Subway

Charley's

QDOBA Mexican Eats

Share Tea

Starbucks

Burger King

Wingman's Sports Bar / Located at the Delta Breeze Event Center

Popeyes / Located inside the Shoppette

Ten Pin Restaurant / Located inside Travis Bowl

Knucklebuster Café *located on the Flightline

Monarch Dining Facility (DFAC)

Golden Bear Lounge / Located at the Delta Breeze Event Center

Kado's Asian Grill / Located inside the Passenger Terminal

Domino's Pizza / Located inside the BX annex

Java City / Located inside the West Wind Inn

Q: Is the TAFB Shoppette open 24/7 and are there any dining options available after it closes?

A: No, the TAFB Shoppette is not open 24/7. Its current operating times are Mon – Fri 0500 – 0000 / Sat – Sun 0730 – 2330. However, Knucklebuster Café located inside Hangar 810 on the Flightline is open 24/7 and offer freshly made and delivered DFAC meals in ready to use microwavable containers for sale. Kuncklebuster Café also offers a wide assortment of different drinks, snacks, and sweets for purchase as well.

EDUCATION/CHILDCARE:

Q: Is there a Charter School at TAFB and if not where will my children go to school?

A: No, while there is no Charter School at TAFB. The Travis Unified School District (TUSD) operates 5 elementary schools, 1 middle school, 1 high school and 1 education center in the local area. These schools are Department of Education leased facilities and governed by the California Department of Education. Additionally, Vacaville USD and Fairfield/Suisun USD operate additional elementary, middle, and high schools in the local area.

Q: How many Child Development Centers (CDCs) does TAFB currently operate?

A: TAFB, currently operates 3 CDCs for children aged 6 weeks old to 5 years old, 1 Youth Center for school aged children 5 - 12 years old and 1 Teen Center for children 13-18 years old.

Q: Are the TUSD school designated Purple Star Schools?

A: Yes, all TUSD schools have been designated Purple Star School. To view the TUSD schools please follow the following link. <https://www.travisusd.org/domain/39>

Q: What is KinderSpot and is it used at TAFB?

A: KinderSpot is a pilot program where you can sublet your childs spot in the CDC. While KinderSpot is not currently used here at Travis, the AFSVC has converted all current operations to another new digital platform called CYPBMS.

COMMUNITY:

Q: Are there any Electric Vehicle (EV) charging stations on TAFB, and if so, is there a plan to have more?

A: There are currently 4 EV charging stations located at TAFB brought on by an innovation project back in 2019. While the need and demand are continuously growing, there are several long term projects in the works as of 2023.

Q: Where are the EV charging stations located?

A: The charging stations are located in between the base movie theater Bldg. 437 and Chapel Bldg. 438.

Q: What if one or serval of the EV charging stations does not work, who can I contact?

A: ChargePoint is the main POC for any issues related to the actual charging stations themselves. ChargePoint Customer Service can be reached at 1 (888) 758-4389

Q: How far away is the Base Exchange (BX) from the dormitories?

A: If following the main roads of Burgan Blvd and Travis Ave, the BX is a 1.4 mile walk from the dormitories.

GATE:**Q: How many gates does TAFB have and what hours are they open?**

A: TAFB currently operates 5 installation gates in addition to the Visitor Center.

Main Gate Sun - Sat	Open 24/7	Hospital Gate Mon – Fri Sat – Sun AMC Family Days Federal Holidays	0600 – 1800 Closed Closed Closed
North Gate Sun – Sat AMC Family Days Federal Holidays	0600 – 2100 0600 – 2100 0600 – 2100	South Gate (1) Mon – Fri Sat Sun AMC Family Days Federal Holidays	0600 – 1800 0600 – 1200 Closed Closed Closed
Forbes Gate (2) Normal Day Minimum Day Common Planning Day Holidays	0700 – 0930 1400 – 1700 0700 – 0930 1200 – 1400 0800 – 1115 1400 – 1700 Closed	Visitor Control Center Mon – Fri Sat – Sun	0600 – 1800 0800 – 1600
<p>(1) South Gate inbound lanes are only open to commercial vehicles for deliveries and services. However, the outbound lane can be used for all personal vehicles.</p> <p>(2) The Forbes Gate is only open to individuals walking, no vehicles are permitted.</p>			

Q: What type of ID does my friend/family member need to get a visitors pass?

A: If 18 years old or older your friend/family member will need a REAL ID from their respective state. If they do not possess a REAL ID and their ID still states, “Federal Limits Apply” in the upper right corner, supplemental identification is needed.



Q: I need to get a visitors pass for less than 30 days for my friend/family member. What do I do and how long does it take?

A: **STEP 1** - Complete an application online.
 •Scanning the QR-code with a mobile device, or
 •Click the link: <https://dbids-global-enroll.dmdc.mil/preenrollui/#/>



STEP 2 - Collect information from your guest.
 •Visit dates, time, and destination.
 •QR code or alpha-numeric number given upon Step 1 completion.
 •If their driver's license or identification card has "Federal Limits Apply" they must provide supplemental identification.

STEP 3 - Send your guests information.
 •Visitor Center: 60SFS.S3.VCC@us.af.mil

STEP 4 - Have your guest stop by the Visitor Control Center.
 •Pass issuance is on a first come, first serve basis, and may take 45-minutes.
 Please plan accordingly.

MILITARY PERSONNEL FLIGHT:

Q: What does DEERS stand for?

A: Defense Enrollment and Eligibility Reporting System

Q: My sponsor is on deployment/TDY. How do I obtain a new ID if he/she is not present?

A: If your Military Sponsor is unable to accompany you to your visit, a valid "General" or "Special" Power of Attorney will allow you to conduct business on your sponsor's behalf. You may also provide a signed & verified DD Form 1172.

Q: Once the DD Form 1172-2 is signed, how long is it good for?

A: The DD Form 1172-2: Application for Uniformed Services Identification Card/DEERS Enrollment is good for up to 90-days.

Q: Why do I need two forms of ID?

A: To make an ID card, the Department of Defense RAPIDS system requires the Verifying Official to SCAN two forms of government-issued ID into the record repository. The documents cannot be expired or cancelled. If the two documents bear different names, evidence of a formal name change must be provided.

Q: What are the DEERS locations here on TAFB and are there any others in the area?

A: Yes, you can locate a DEERS station on TAFB by visiting the 60 FSS/FSPS Customer Support located at 540 Airlift Dr. Bldg. 381 or contact them at (707) 424-8483. Another option is the 349 FSS/FSPS located at 531 Waldron St. Bldg. 239 or contact them at (707) 424-2345. Additionally, you can utilize the following link to locate additional DEERS station locations. <https://idco.dmdc.osd.mil/idco/locator>

Q: What do I do if I lose my ID and need to be issued a replacement?

A: Lost/Stolen/Misplaced ID cards require a police report from local/Military Police stating lost Federal ID or First Sergeant lost ID memorandum and two (2) forms of identification. One form of ID must be unexpired with a photo. Once you have either your police report or First Sergeant memorandum and forms of ID, you can visit either the 60 FSS/FSPS or 349 FSS/FSPS.

Q: What if my ID expires prior to my ID appointment date?

A: You will need to obtain a visitor's pass. To obtain one, please print your ID card appointment confirmation and bring along with your driver's license, vehicle registration, and proof of insurance to Visitor Control Center (707) 424-1462.

Q: Can my parent be enrolled as a secondary dependent?

A: You will need to provide a DFAS letter of approval, Service Members Birth Certificate & a valid Photo ID. A photo ID of the parent will need to be provided as well as the SSN. Secondary Dependent Parent in Law You will need to provide a DFAS letter of approval, Service Members SPOUSES Birth Certificate, Social Security Card & a valid Photo ID.

HOUSING/LODGING:**Q: Are there any DV rooms at TLF that are pet friendly?**

A: No, currently there are no DV rooms at TLF that are pet friendly. However, the layout and function of the PET TLF rooms are identical to the DVQ but with different furniture.

Q: What is Georgetown Housing, and is it available?

A: The Georgetown Housing complex is the area of condemned housing right outside the North Gate that is no longer inhabited. The area does not belong to the Air Force and is owned by the Hunt Corporation, a private company.

Q: What housing allowances am I eligible for?

A: Military members are entitled to various allowances to ensure the transition to a new location is as smooth and stress free as possible. For information about your allowances, visit the Defense Travel Management Office website. If you have any questions, contact the Travis Military Housing Office at (707) 424-1746.

Q: Where can I find an application for base housing?

A: If you desire to reside in government-owned or privatized housing, please log into the Housing Early Assistance Tool (HEAT) website. This website can be accessed by logging on to the AF Housing Website at <https://www.housing.af.mil> or on the HOMES.mil website at <https://www.homes.mil> and click on the "HEAT" Logo after you select the installation of your choice on these sites. HEAT creates an easy on-line experience and will connect you with the Military Housing Office (MHO) prior to your PCS transfer. HEAT also allows you to agree to release your personal information, to include contact information, to the Privatization Project Owner (Privatized Partner) team at bases with privatized family housing so they can provide you information directly. Once you agree, the MHO will send the Privatized Military Housing Office (PMO) your information.

Q: I am waiting for a housing offer on base with Travis Family Homes, how long is the current wait time for a housing offer?

A: The wait time for a housing offer varies dependent on the rank of the individual and the number of available houses in that category.

Q: Is there a way to view my spot on the waitlist with Travis Family Homes?

A: Yes, if you follow the following link it will take to the Travis Family Homes website where if you select “Contact Us” then “Service Member Waitlist” you can view your current spot on the waitlist. Additionally, Travis Family Homes updates this list online once a week. For any other Travis Family Homes related questions, please feel free to contact (707) 437-4571. <https://www.travisfamilyhomes.com/>

MEDICAL:

Q: I have a medical appointment at David Grant Medical Center (DGMC) but don't have childcare. What can I do?

A: As a parent or legal guardian you can utilize DGMC's Teddy's Child Watch service while you attend your appointment.

Q: What is Teddy's Child Watch service?

A: Teddy's Child Watch is a free childcare service for parents and legal guardians who have appointments at DGMC, the Dental Clinic, and the Veterans Affairs. Children six months to 12 years are allowed to come; must be up to date on all shots, including the flu shot when it is seasonally available. Parents or legal guardians must bring a copy of the most current, up to date shot record for Teddy's Watch to keep on file. Please contact Teddy's Child Watch at (707) 423-3376 before making appointment plans

Q: Where is Teddy's Child Watch located at in DGMC and when is it open?

A: Teddy's Child Watch is located on the first floor of DGMC, across from the row of flags and next to the coffee shop. Also, they are open
Mon – Thurs 0800 – 1400 and Fri 0800 – 1300

Q: What should I do if I have a non-life-threatening health issue or if I'm unsure if I need healthcare?

A: You can speak directly to a health care professional using the Military Health System Nurse Advice Line to assist you with your health concern by calling 1-800-TRICARE (874-2273). If you have a life-threatening health issue, call 911 immediately.

Q: Does Travis Air Force Base provide emergency care services?

A: Yes. Call 911 or visit the DGMC emergency room if it is your nearest facility.

Q: Does Travis Air Force Base provide urgent care services?

A: No. Please contact TRICARE West at 1 (844) 866-9378 for referral services and help locating an urgent care services.

PASSENGER (PAX) TERMINAL:

Q: Can my spouse/dependent fly with me on SPACE-A flights from the PAX Terminal?

A: Yes, authorized dependents in DEERS can fly with their sponsor on SPACE-A flight. Please know that any passenger 14 years old or older will need a valid ID card that is not expired.

Q: I'm interested in flying on a SPACE-A flight how and where do I sign-up for a flight?

A: To sign-up for flights and for more information regarding the PAX Terminal and SPACE-A flights please view the following website.

<https://www.amc.af.mil/AMC-Travel-Site/Terminals/CONUS-Terminals/Travis-AFB-Passenger-Terminal/>

Q: Are there any specific requirements for active duty military members to sign-up for an available SPACE-A flight?

A: Yes, any active duty member wanting to sign up for an available flight **MUST** be on active leave status at the time they sign up.

Q: Does the PAX Terminal offer any parking for my vehicle while I am away on a flight?

A: Yes, located just a short walking distance (100 yards) from the PAX Terminal is a free car park that members can use free of charge.

Q: My sponsor is currently deployed; can I still fly SPACE-A?

A: Yes, but with certain restrictions, to learn more about the specific restrictions please contact the PAX Terminal Service Counter at (707) 424-1854.

Q: What are the common places that SPACE-A flights fly to from TAFB?

A: Common flight destinations include, Hickman AFB, HI, Yokota AB, Japan, Kadena AB, Japan and Elmendorf AFB, AK.

Q: I'm flying a SPACE-A flight to Japan or another foreign country, do I still need a passport?





A: Yes, if flying a SPACE-A flight to a foreign country you will still need a valid passport and abide by all foreign country clearance guides.

Q: I reviewed the TAFB Passenger Terminal website about flights and other information but still have questions. What can I do?

A: You can sign-up for a "Hopping 101" class offered by the PAX Terminal to learn about all aspects flying SPACE-A flights. You can contact the Service Counter to learn when the next Hopping 101 class is by calling (707) 424-1854

Attachment 1:

Figure A5.1. Personal Transportation Devices (refer to Para 4.2.4. – 4.2.6.), Part 1.

OPERATOR					RESTRICTIONS	
Device	Minimum Age Requirement	Driver License or Permit Required	Device Lighting Equipment Required	Max Posted Speed Limit	Roadway Access	Prohibited Actions
<p>e-Scooter</p> 	16	YES	During hours of darkness	30	All roadways with a 30 MPH or below speed limit except Travis Avenue, Perimeter Road, Flightline and Inner Perimeter Road (see para 4.2.4.6.2., 4.2.4.6.3. and 4.2.4.6.5.)	Left turns; lane changing; passing; riding on crosswalks/ sidewalks; riding against flow of traffic; wear/use portable listening devices (see para 4.2.4. -4.2.4.6.7.3.)
<p>e-Board (motorized or electrical hoverboard or electrical skateboard)</p>   	16	NO	During hours of darkness, or rider must wear equipment	30	Will only be operated in Class I, II, IV marked bike lanes or bikeways where the speed limit is 30 MPH or below; prohibited from being operated on Travis Avenue (see para 4.2.4.6.2., 4.2.4.6.4. and 4.2.4.6.5.)	Left turns; lane changing; passing; riding on crosswalks/ sidewalks; riding against flow of traffic; wear/use portable listening devices (see para 4.2.4. -4.2.4.6.7.3.)
<p>Class 1 e-Bike</p> <p><i>Low-Speed Pedal Assist</i></p> <p>(Motor provides assistance only when the rider is pedaling up to 20 mph)</p>	NO	NO	During hours of darkness	NO	All	Wear/use portable listening devices
<p>Class 2 e-Bike</p> <p><i>Low-Speed Throttle Assist</i></p> <p>(Motor may be used exclusively to propel the bicycle up to 20 mph)</p>	NO	NO	During hours of darkness	NO	All	Wear/use portable listening devices

<p>Class 3 e-Bike</p> <p><i>Speed Pedal Assist</i></p> <p>(Motor provides assistance only when the rider is pedaling up to 28 mph)</p>	16]	NO	During hours of darkness	NO	All	Riding on crosswalks/ sidewalks/bike paths/trails/ bikeways; wear/use portable listening devices (see para 4.2.5.6.1.)
<p>Non-Powered Personal Transportation Devices (i.e., skateboard, roller skates and kick-scooters)</p>	NO	NO	NO	NO	None except for incidental access in Base Housing; skatepark is only authorized place for ramps/jumps (see para 4.2.6.5.)	Riding on sidewalks or walkways in vicinity of schools, GOV buildings and businesses, and parking lots; wear/use portable listening devices (see para 4.2.6.4.)