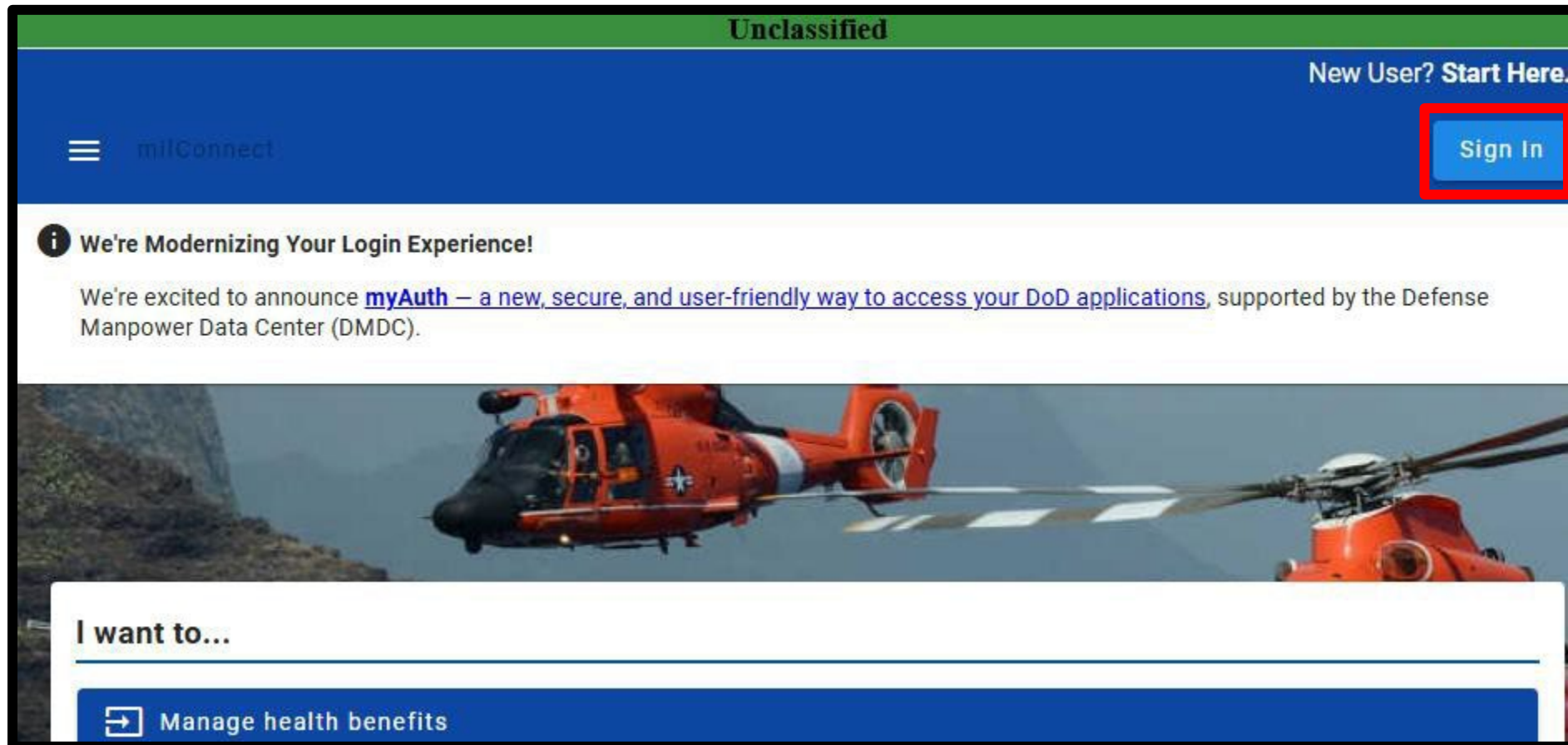


Create myAuth Account

2026

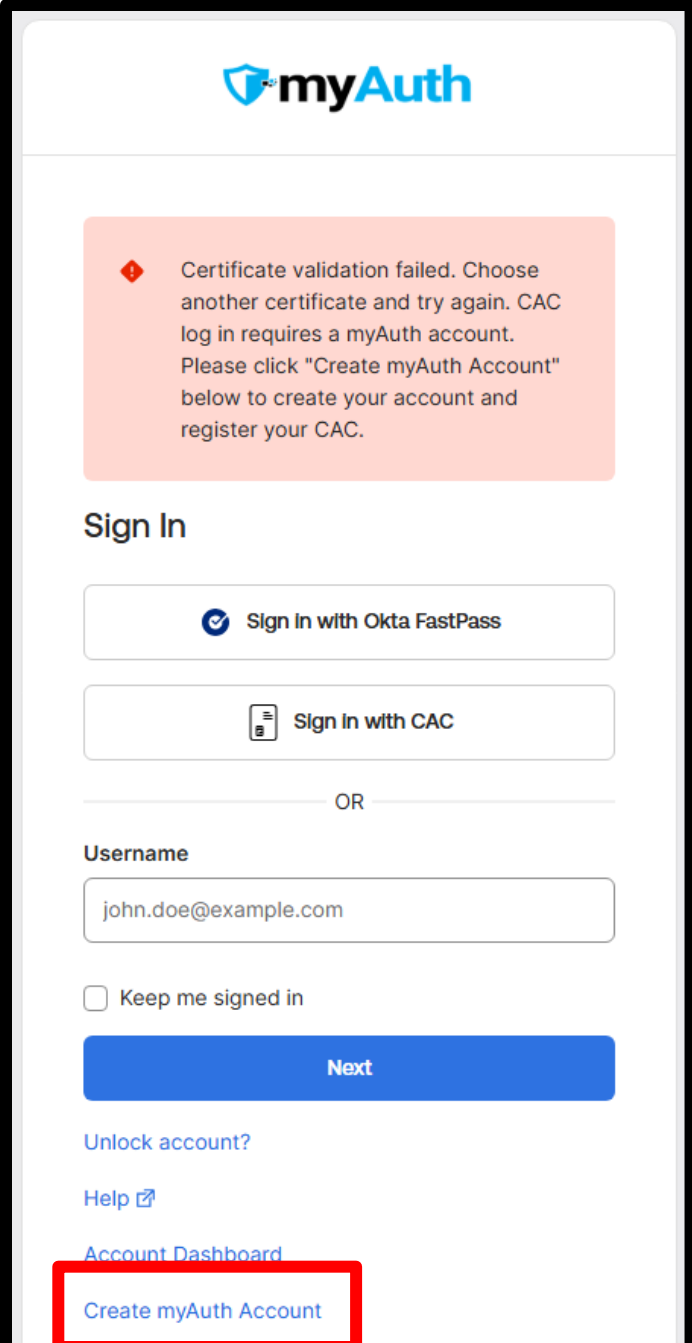
Sign into Mil Connect w/ CAC

- Navigate to [milConnect](#) and click the Sign In button.




An initial log-on attempt with a CAC will fail unless the Service Member creates a myAuth account.

- Click “Create myAuth Account” at the bottom of the screen.





The screenshot displays the myAuth login interface. At the top is the myAuth logo. A prominent red error box contains the message: "Certificate validation failed. Choose another certificate and try again. CAC log in requires a myAuth account. Please click 'Create myAuth Account' below to create your account and register your CAC." Below this, the "Sign In" section offers two options: "Sign In with Okta FastPass" (selected with a blue checkmark) and "Sign In with CAC" (with a CAC icon). A horizontal line with "OR" in the center separates these from the "Username" input field, which contains "john.doe@example.com". Below the input field is a checkbox for "Keep me signed in". A large blue "Next" button is positioned below the checkbox. At the bottom of the page, there are three links: "Unlock account?", "Help" (with an external link icon), and "Account Dashboard". The "Create myAuth Account" link is located directly below "Account Dashboard" and is highlighted with a red rectangular border.

myAuth

 Certificate validation failed. Choose another certificate and try again. CAC log in requires a myAuth account. Please click "Create myAuth Account" below to create your account and register your CAC.

Sign In

 Sign In with Okta FastPass

 Sign In with CAC

OR

Username

john.doe@example.com

☐ Keep me signed in

Next

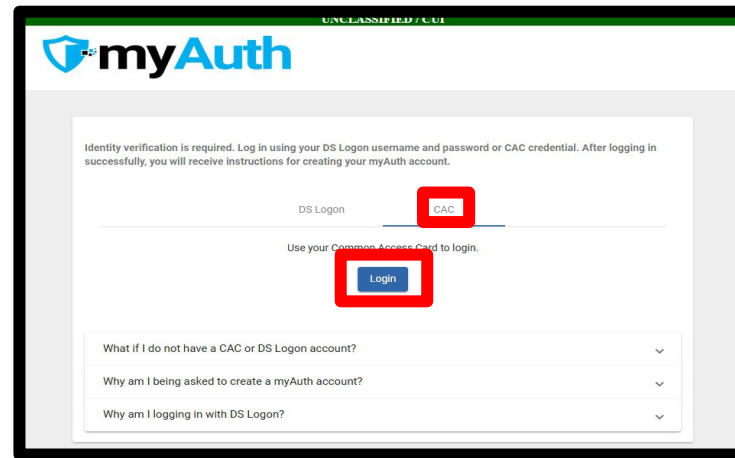
[Unlock account?](#)

[Help](#)

[Account Dashboard](#)

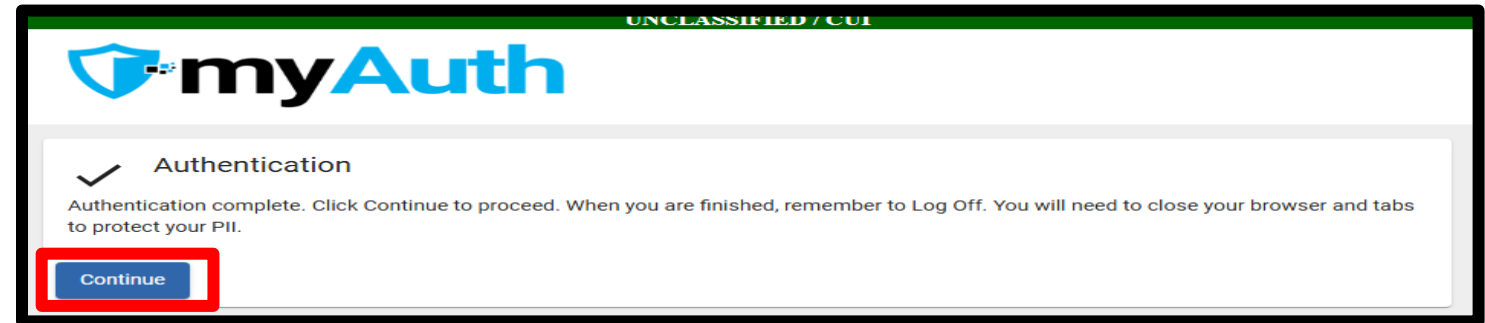
[Create myAuth Account](#)

- Select CAC option, “Login,” then select the appropriate certificate.



- After authentication occurs, click “Continue.”

- If having issues with internet erroring out, try different browser.
- You may need to register myAuth with DS Logon first if still having issues getting to next step.



Forgot DS Username

<https://myaccess.dmdc.osd.mil/identitymanagement/app/forgot-username>

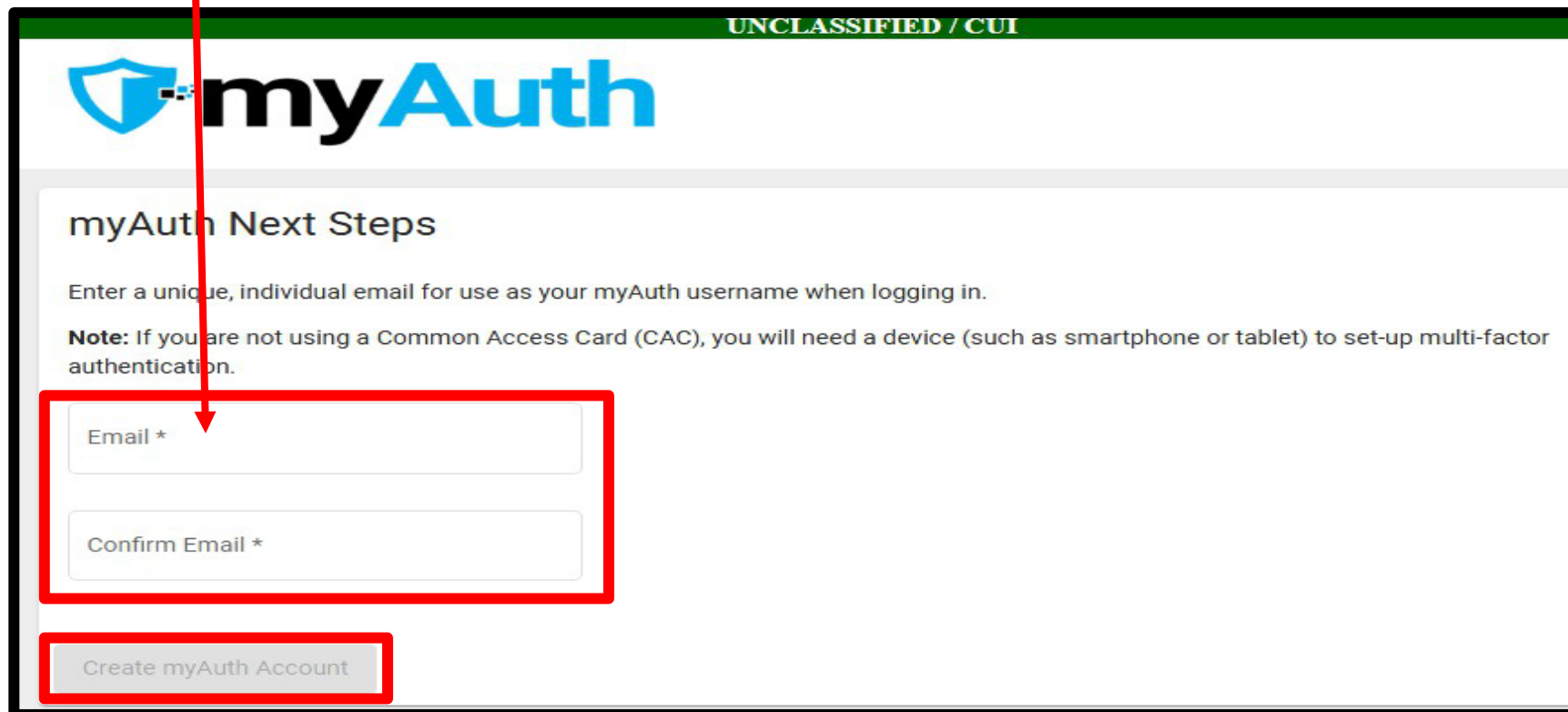
Forgot DS Password

<https://myaccess.dmdc.osd.mil/identitymanagement/app/reset-password/submit-identity>

Create New DS Logon

<https://myaccess.dmdc.osd.mil/identitymanagement/app/registration>

- Enter an email address to use to establish multi-factor authentication for the myAuth account.
 - Use a personal email address for non-CAC access.



The image shows a screenshot of the 'myAuth Next Steps' form. At the top, there is a green header bar with the text 'UNCLASSIFIED / CUI'. Below this is the 'myAuth' logo. The main heading is 'myAuth Next Steps'. The instructions state: 'Enter a unique, individual email for use as your myAuth username when logging in.' A note follows: 'Note: If you are not using a Common Access Card (CAC), you will need a device (such as smartphone or tablet) to set-up multi-factor authentication.' The form contains two text input fields: 'Email *' and 'Confirm Email *'. A red arrow points from the 'personal email' text in the list above to the 'Email *' field. A red box highlights both the 'Email *' and 'Confirm Email *' fields. Another red box highlights the 'Create myAuth Account' button at the bottom of the form.

UNCLASSIFIED / CUI

myAuth

myAuth Next Steps

Enter a unique, individual email for use as your myAuth username when logging in.

Note: If you are not using a Common Access Card (CAC), you will need a device (such as smartphone or tablet) to set-up multi-factor authentication.

Email *

Confirm Email *

Create myAuth Account

Next Steps to Create Password with CAC log-in



myAuth account created. Check your email to continue next steps. You will be redirected back to the Login page.

Close

1. Close browser and all tabs after seeing the above “message”
2. Open internet and log back into [milConnect](#). (Edge preferred)
3. Now choose Sign in with CAC.
4. Set up password.

myAuth

jonkeene2019@gmail.com

Set up security methods

Security methods help protect your myAuth account by ensuring only you have access.

Required now

Password
Choose a password for your account
[Set up →](#)

[Back to sign in](#)



Sign In

☒ Sign in with Okta FastPass

Sign in with CAC

OR

Username

john.doe@example.com

☐ Keep me signed in

Next

[Unlock account?](#)

[Help](#)

[Account Dashboard](#)

[Create myAuth Account](#)

jonkeene2019@gmail.com

Set up password

Password requirements:

- × At least 15 characters
- × A lowercase letter
- × An uppercase letter
- × A number
- × A symbol
- × No parts of your username
- × Does not include your first name
- × Does not include your last name

Enter password

Re-enter password

× Passwords must match

5. Create a password.

(Save email and password securely to use as non-CAC access post separation.)

6. Select Continue. (Okta Verify authenticator app is **OPTIONAL!**)

myAuth

Certificate validation failed. Choose another certificate and try again. CAC log in requires a myAuth account. Please click "Create myAuth Account" below to create your account and register your CAC.

Sign In

☒ Sign in with Okta FastPass

☐ Sign in with CAC

OR

Username

john.doe@example.com

☐ Keep me signed in

Next

7. You should now be logged into milConnect.

If not logged in and receive error. Close out browser completely and try logging back into milConnect using Chrome.

myAuth

jonkeene2019@gmail.com

Set up security methods

Security methods help protect your myAuth account by ensuring only you have access.

Optional

☒ **Okta Verify**
Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity
[Set up →](#)

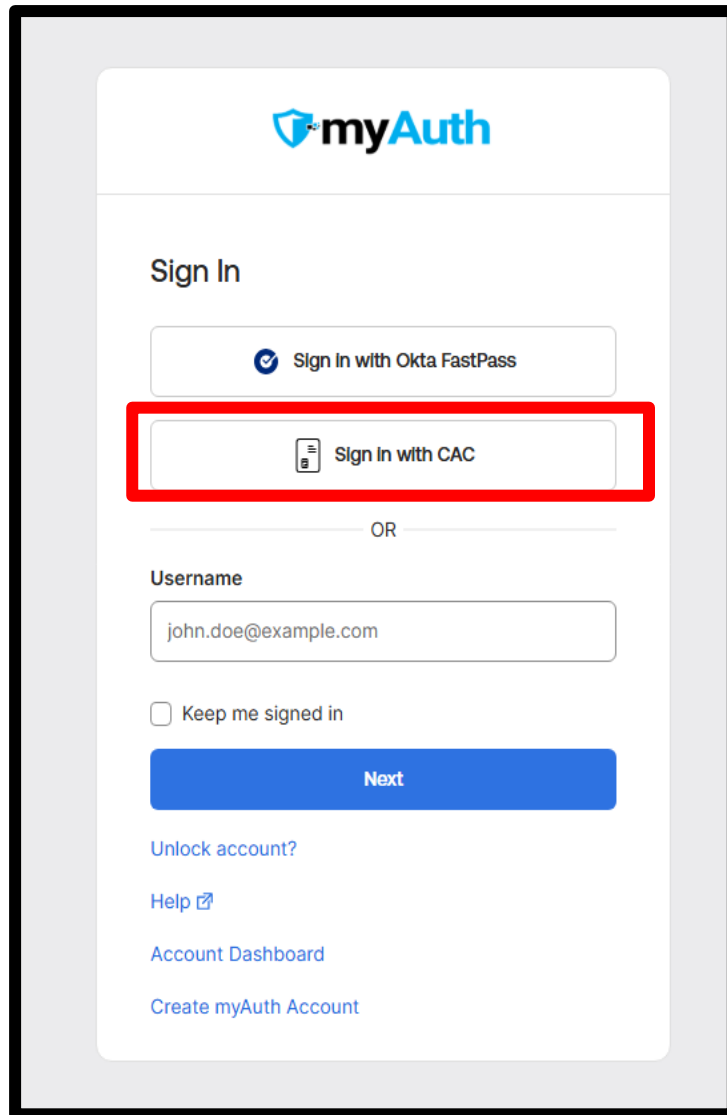
[Continue](#)

[Back to sign in](#)

Email Steps

1. A verification email will be sent to the account.
 - The Service Member has seven days to verify the link and establish a password.
2. Create a password.
3. Set up security methods.
 - This step may prompt the Service Member to log in on their personal device; at this point close the browser and proceed to step 4.
4. Return to the [milConnect](#) website.

- Click “Sign In with CAC,” then select the appropriate certificate.



The image shows the myAuth Sign In page. At the top is the myAuth logo. Below it is the 'Sign In' heading. There are two buttons: 'Sign In with Okta FastPass' and 'Sign In with CAC'. The 'Sign In with CAC' button is highlighted with a red rectangle. Below these buttons is an 'OR' separator. Underneath is a 'Username' field containing 'john.doe@example.com'. Below the field is a checkbox labeled 'Keep me signed in'. At the bottom of the form is a blue 'Next' button. Below the button are links for 'Unlock account?', 'Help', 'Account Dashboard', and 'Create myAuth Account'.

